



Contact us:
 Phone: 727-807-7928
 Fax : 727-807-7929
 Email: ersbiomedical@gmail.com

Equipment Service Return Authorization

Please complete this form and return to ERS in box with unit

SAVE A COPY FOR YOUR RECORDS ERSBIOMEDICAL SERVICE 800-479-2987 ERSBIOMEDICAL.COM

CUSTOMER INFORMATION

Company (Bill to:)			Company (Ship to:)		
Address 1			Address 1		
Address 2			Address 2		
City	St.	Zip	City	St.	Zip
Contact	Email		Contact	Email	
Phone	Fax		Phone	Fax	

PRODUCT INFORMATION

Model: <input type="text"/>	Serial: <input type="text"/>	Approximate Age <input type="text"/>	Date of Shipping <input type="text"/>
		Damage: Cracks: <input type="checkbox"/>	Rattling: <input type="checkbox"/>
		Missing parts: <input type="checkbox"/>	
Accessories included:	How Many:	Serial #	Other Items included with shipment:
<input type="checkbox"/> Leads	<input type="text"/>	<input type="text"/>	_____
<input type="checkbox"/> Applicator	<input type="text"/>	<input type="text"/>	_____
<input type="checkbox"/> Power cord	<input type="text"/>	<input type="text"/>	
<input type="checkbox"/> Power supply	<input type="text"/>	<input type="text"/>	Required Return: Overnight <input type="checkbox"/>
<input type="checkbox"/> Electrodes	<input type="text"/>	<input type="text"/>	2nd Day <input type="checkbox"/>
<input type="checkbox"/> Other	<input type="text"/>	<input type="text"/>	Standard ground <input type="checkbox"/>
<input type="checkbox"/> Repair and return: <input type="checkbox"/> Request Estimate: <input type="checkbox"/> Calibration and safety test:			Your UPS account# for return shipping: <input type="text"/>
			★ If using FEDEX, Please provide return lable with unit. Tracking number _____

Description of problem: (Please be specific, include error codes)

Ship your system to:

**ERS Biomedical Service
 Equipment Service Warehouse
 11608 Perpetual Drive
 Odessa, FL 34655**

ERS will provide an emailed estimate for services, non-repaired units can be shipped back to you or scrapped at your request. Estimates will be valid for 60 days. Non-responses will result in units being disposed of.