

METTLER MTD4000

ERROR MSG E-1 CLEAR PROCEDURE

1. Ensure unit is turned off & the cable is retracted into the system (not hooked up to a patient-belt).
2. Press & HOLD the "SET" button while turning the unit on.
3. Press and hold BOTH the "OUTPUT MODE" and "SPEED" buttons, then rotate the dial to show F-7 in the actual window.
4. Press the "START" button, then press the "SPEED" button. The system should display a E-9 error message while recalling the default factory settings at the same time.
5. Turn the unit off, then back on again -- no buttons need pressed while doing this step.
6. After the unit turns on and displays parameters - ensure they match the settings listed below:

Timer: 15min **Output Mode:** Intermittent **Speed:** Normal
Hold Time: 5 sec **Hold Force:** 10 kg = 22 lbs
Rest Time: 5 sec **Rest Force:** 5 kg = 11 lbs
Actual: 0 kg

If all of the parameters match - pull out the traction cable & hold it, get the patient safety switch & hold also (so you can stop the treatment), press "Start" and hold the cable for resistance against the pull until the unit reaches 10 kg, then press stop or the patient safety switch to stop the pull/treatment. If you press "Stop" no error should occur, if you press the patient safety switch error E-4 will show - that's ok. **If the error, E-1, does not recur during this pull proceed to Step 7.**

*** Note: If the error, E-1, does recur during the pull the unit will need to be sent to Mettler for service. Call Mettler at (800) 854-9305 for a return authorization (RA) # and instructions.

7. This step changes the unit from kilograms back to pounds. Turn the unit off. Press and HOLD the "SET" button while turning the unit back on. The unit should display F- 0 in the actual window.
8. Press "START" and then press "SET" to switch the unit to lbs (pounds).
--- VERIFY the "lbs" light becomes lit up ---
9. Press "STOP" to save the setting and then turn the unit off.
10. Turn the unit back on to resume normal functions and use.